

**LISTING OF THE CLAIMS**

Claims 1-31 were originally pending. Please amend claims 12, 19, and 26.  
Please cancel claims 17 and 25 without prejudice. No claims are added.  
Accordingly, claims 1-16, 18- 24 and 26-31 remain pending.

The following listing of claims replaces all prior versions, and listings of claims in the application.

1. (Previously presented) A method for providing context-sensitive help from a first computer to a second computer for a Web-based user interface (UI) of the first computer, the method comprising:

receiving a request for context sensitive help at the first computer from the second computer, the request corresponding to a first Web page of a Web-based UI of the first computer, the first Web page comprising a user-interface object, the request for context-sensitive help being based on a "What is the user-interface object?" or a "Why would I use the user-interface object?" question type;

responsive to receiving the request for the context-sensitive help, the first computer:

determining a set of context sensitive information that corresponds to the first Web page;

generating a second Web page comprising the context sensitive information; and

providing the second Web page to the second computer for presentation.

1           2.     (Original) A method as recited in claim 1, wherein the first computer  
2 is a server appliance.

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4           3.     (Original) A method as recited in claim 1, wherein generating the  
5 second Web page further comprises:

6                 generating the second Web page in a format that is compatible with a  
7 platform of the second computer, the platform comprising a hardware platform, an  
8 operating system platform, a Web browser type indication, a software version  
9 indication, a preferred language indication, an intended use of the second  
10 computer, and/or predetermined preferences of a user.

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12           4.     (Original) A method as recited in claim 1, before receiving the  
13 request, further comprising:

14                 communicating, by the first computer, a Web-based UI to the second  
15 computer, the first computer being operatively coupled over a network to the  
16 second computer, the Web-based UI comprising a first Web page corresponding to  
17 one or more predetermined functions of the first computer.

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19           5.     (Original) A method as recited in claim 1, further comprising:  
20                 responsive to determining the context sensitive help information, retrieving  
21 the context sensitive help information from one or more help files.

1           6.     (Original) A method as recited in claim 1, before receiving the  
2 request, further comprising:

3                 communicating, by the first computer, a Web-based UI to the second  
4 computer, the first computer being operatively coupled over a network to the  
5 second computer, the Web-based UI comprising a first Web page corresponding to  
6 one or more predetermined functions of the first computer, the first Web page  
7 comprising a unique ID and a persistent help object that is mapped to a URL of the  
8 first computer, the URL comprising the unique ID; and

9                 wherein determining the context sensitive help information is based on the  
10 unique ID.

11  
12           7.     (Original) A method as recited in claim 6:

13                 wherein the URL further comprises a reference to one or more computer  
14 programs on the first computer; and

15                 wherein the operations of determining the context-sensitive help and  
16 retrieving the context sensitive help are performed by the one or more computer  
17 programs that use a server-side scripting interface.

18  
19           8.     (Original) A method as recited in claim 6:

20                 wherein the URL further comprises a reference to one or more computer  
21 programs on the first computer; and

22                 wherein the operations of determining the context sensitive help and  
23 retrieving the context sensitive help are performed by the one or more computer  
24 programs using a server-side scripting interface that generates dynamic content.  
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1           9. (Original) A computer readable medium comprising computer-  
2 executable instructions for performing a method as recited in claim 1.

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4           10. (Previously presented) A computer-readable storage medium  
5 comprising one or more program modules for providing context-sensitive help for  
6 a Web-based user interface (UI) of a first computer to a second computer, wherein  
7 the one or more program modules comprise computer-executable instructions for:

8           receiving a request for a set of context sensitive help corresponding to a  
9 Web-based UI of the first computer, the request being received at the first  
10 computer, the Web-based UI comprising a user-interface object and corresponding  
11 to one or more functions of the first computer, the Web-based UI being presented  
12 on the second computer, the first computer being operatively coupled to the  
13 second computer over a network, the context-sensitive help answering a "What is  
14 the user-interface object?" or a "Why would I use the user-interface object?"  
15 question type; and

16           responsive to receiving the request, the first computer:

17           generating a second Web page comprising the context-sensitive  
18 help; and

19           communicating the second Web page to the second computer for  
20 presentation.

21  
22           11. (Original) A computer readable storage medium as recited in  
23 claim 10, wherein the first computer is a server appliance.

1           12. (Currently amended) A computer-readable storage medium as  
2 recited in claim 10, wherein generating the second Web page further comprises  
3 instructions for:

4           generating the second Web page to be compatible with a platform of the  
5 second computer, the platform ~~being~~ comprising an operating system platform, a  
6 Web browser platform, a preferred language, an intended use of the second  
7 computer, and/or predetermined preferences of a user.

8  
9           13. (Original) A computer-readable storage medium as recited in  
10 claim 10, wherein the computer-executable instructions further comprise  
11 instructions for:

12           communicating, by the first computer, the Web-based UI to the second  
13 computer, the first Web-based UI comprising a persistent object mapped to a set of  
14 context-sensitive help that corresponds to the one or more functions.

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16           14. (Original) A computer-readable storage medium as recited in  
17 claim 10, wherein the computer-executable instructions for generating the second  
18 Web page further comprise instructions for retrieving the context sensitive help  
19 from one or more help files.  
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1           15. (Original) A computer-readable storage medium as recited in  
2 claim 10, wherein the computer-executable instructions further comprise  
3 instructions for:

4           communicating, by the first computer, the first Web-based UI to the second  
5 computer, the first Web-based UI comprising a persistent object mapped a set of  
6 parameters comprising a set of context-sensitive help corresponding to the one or  
7 more functions, a URL of the first computer, and a unique ID corresponding to the  
8 first Web-based UI; and

9           wherein the computer-executable instructions for receiving the request  
10 further comprise instructions for:

11           receiving the request at the URL, the request comprising the unique ID; and

12           wherein the computer-executable instructions for generating the second

13 Web page further comprise instructions for:

14           identifying the context sensitive help based on the unique ID.  
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16           16. (Original) A computer-readable storage medium as recited in  
17 claim 10, wherein the first Web page further comprises a reference to one or more  
18 computer programs on the first computer; and wherein the computer-executable  
19 instructions for generating the second Web page further comprises instructions for:

20           generating the second Web page with a server-side scripting interface for  
21 generating dynamic content that is identified by the one or more computer  
22 programs .  
23  
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17. (Canceled).

18. (Original) A computer comprising a processor that is operatively coupled to one or more computer-readable storage media as recited in claim 10, the processor being configured to execute the computer program instructions.

19. (Currently amended) A system for providing context-sensitive help for a Web-based user interface (UI), the system comprising:

a memory comprising a set of computer-executable instructions; and

a processor coupled to the memory, the processor being configured to execute the computer executable instructions for:

communicating the Web based UI to a different system for presentation;

responsive to receiving a request for context sensitive help, determining a set of context-sensitive help that corresponds to the Web-based UI, the Web-based UI comprising a user-interface object, the request for context-sensitive help requesting a "What is the user-interface object?" or a "Why would I use the user-interface object?" answer type; and

encapsulating the context sensitive help into a Web page that is compatible with a platform of the different system; and

communicating the context-sensitive help embedded in the web page to the different system for presentation.

20. (Original) A system as recited in claim 19, wherein the Web-based UI further comprises a persistent help object that is programmed, responsive to

1 user selection, to communicate a context-sensitive help request message to the  
2 system.

3  
4 21. (Original) A system as recited in claim 19, wherein the Web-based  
5 UI further comprises a persistent help object that is programmed to send, upon  
6 selection, a context-sensitive help request message to a URL that identifies the  
7 system.

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9 22. (Previously presented) A system as recited in claim 19, wherein the  
10 Web-based UI further comprises a persistent help object that is programmed,  
11 responsive to user selection, to communicate a context-sensitive help request  
12 message to the system, the context-sensitive help request message comprising a  
13 unique ID corresponding to the Web-based UI, and wherein the computer-  
14 executable instructions for determining further comprise instructions for:

15 identifying the context-sensitive help based on the unique ID.  
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17 23. (Original) A system as recited in claim 19, wherein the computer-  
18 executable instructions for determining further comprise a server-side scripting  
19 interface for returning dynamic content to the system and wherein the context-  
20 sensitive help is dynamic content.

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22 24. (Original) A system as recited in claim 23, wherein the server-side  
23 scripting interface is selected from a set of scripting interfaces comprising a  
24 Common Gateway Interface and/or an Internet Server Application Program  
25 Interface.



1           25.   (Canceled)

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3           26.   (Currently amended) A user interface embodied in a computer-  
4 readable storage medium for providing context-sensitive help for a remote user  
5 interface (UI), the user interface comprising:

6               a first area in a web page for displaying, on a first device, a remote UI that  
7 corresponds to a second device the remote UI comprising a user-interface object;  
8 and

9               a second area within the first area for providing a context-sensitive help  
10 control for accessing a set of context sensitive help to answer a "What is the user-  
11 interface object?" or a "Why would I use the user-interface object?" question type.

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13           27.   (Original) A user interface as recited in claim 26, wherein the  
14 context-sensitive help control is a representation of a question mark.

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16           28.   (Original) A user interface as recited in claim 26, wherein the  
17 context-sensitive help control is mapped to a URL that comprises a unique ID that  
18 corresponds to a particular Web page of the Web-based UI, the unique ID  
19 referencing the context-sensitive help.

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21           29.   (Original) A user interface as recited in claim 26, wherein the  
22 context-sensitive help control is mapped to a URL comprising a reference to a  
23 computer program module and one or more parameters for the computer program  
24 module, the one or more parameters being a combination of parameters  
25 comprising a unique ID corresponding to the Web-based UI, an operating system,

1 a Web browser, a software version indication, and/or a language, the computer  
2 program module and the one or more parameters being used by the second device  
3 to identify, retrieve, and/or modify the context-sensitive help.  
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5 30. (Original) A user interface as recited in claim 26, wherein the second  
6 device is a server appliance.  
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8 31. (Original) A computer comprising a processor that is operatively  
9 coupled to a memory comprising computer-executable instructions for displaying  
10 a user interface as recited in claim 26.  
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